

# Terms and Conditions

## Introduction

Welcome to Seasonz of Life Floral. By accessing or using our website, you agree to comply with and be bound by these Terms and Conditions. Please read them carefully before using our services. If you do not agree with any part of these terms, you must not use our website.

## Definitions

- **"We," "us," "our,"** refers to Seasonz of Life Floral.
- **"You," "your,"** refers to the user or customer accessing our website.

## Use of the Website

By using our website, you agree to:

- Use the website only for lawful purposes.
- Not engage in any conduct that may harm our website or disrupt its functionality.
- Not attempt to gain unauthorized access to any part of the website or its related systems.

## Orders and Payment

- **Placing Orders:** By placing an order on our website, you agree to provide accurate and complete information. We reserve the right to refuse any order at our discretion.
- **Pricing:** All prices listed on our website are in USD and are subject to change without notice. Prices do not include delivery fees, which will be calculated at checkout.
- **Payment:** Payment must be made at the time of order placement. We accept various payment methods, including credit/debit cards and other secure payment options.

## Delivery

- **Service Area:** We deliver locally to the city of Buffalo and surrounding areas. Delivery fees are based on the recipient's zip code.
- **Schedule:** Deliveries are made Monday to Saturday, with limited availability on Sundays. Same-day delivery requires orders to be placed by 12 PM.
- **Special Instructions:** Any special delivery instructions must be provided at the time of order. We will make every effort to accommodate your requests.

## Returns and Refunds

- **Returns:** Due to the perishable nature of our products, we do not accept returns. If you are not satisfied with your order, please contact us within 24 hours of delivery.

- **Refunds:** Refunds may be issued at our discretion for orders that are incorrect, damaged, or not delivered as specified.

### **Intellectual Property**

- **Content Ownership:** All content on our website, including text, images, logos, and designs, is the property of Seasonz of Life Floral and is protected by copyright laws.
- **Usage:** You may not use, reproduce, or distribute any content from our website without our prior written permission.

### **Limitation of Liability**

- **Disclaimer:** Our website and services are provided "as is" without any warranties, express or implied. We do not guarantee the accuracy or completeness of the information on our website.
- **Liability:** To the fullest extent permitted by law, Seasonz of Life Floral shall not be liable for any damages arising from the use or inability to use our website or services.

### **Changes to Terms and Conditions**

We reserve the right to update or modify these Terms and Conditions at any time without prior notice. Any changes will be effective immediately upon posting on this page. Your continued use of our website constitutes your acceptance of the updated terms.

### **Governing Law**

These Terms and Conditions shall be governed by and construed in accordance with the laws of the State of New York, without regard to its conflict of law principles.

### **Contact Us**

If you have any questions or concerns about these Terms and Conditions, please contact us at:

- **Email:** [info@seasonzoflifefloral.com](mailto:info@seasonzoflifefloral.com)
- **Phone:** 716-387-1852
- **Address:** 1233 Eggert Road Buffalo, New York

Thank you for choosing Seasonz of Life Floral. We appreciate your business and look forward to serving you.